



Midwest Fire Service

We understand how important the issue of service is for you and your department. With hundreds of Midwest Fire apparatus in the field, we have over three decades of experience in providing ongoing support after delivery.

We make every effort to ensure that your new Midwest Fire apparatus leaves our manufacturing facility at 100% operating level- all chassis, apparatus, and sub-components included. Your apparatus was built with comprehensive quality control and inspected at multiple key points throughout the construction process and although we take these exhaustive steps to ensure quality and operational function, we understand that at times there's a need for service or repair of your apparatus.

Midwest Fire provides service to local customers on-site at our facility in Luverne, MN and also has a service technician who can provide service to customers within an approximate 300-mile radius of our facility. We also stock a wide range of replacement parts that can be shipped within 24 hours as needed.

Midwest Fire will work with your trusted local service center to perform the necessary repairs for trucks located outside of our immediate service area. Midwest Fire can locate and contract with an appropriate service center to undertake the work required.

In the state of Texas, our franchised dealer Webb Apparatus LLC is available to provide mobile service for all warranty and service required.

Because you are able to call us direct, your request for service will get immediate attention. Midwest Fire makes it a priority to support our customers after delivery of their apparatus. For all inquiries regarding service or warranty, please contact General Manager Brett Jensen for immediate assistance. Our facility is open Monday-Friday, 8 am-5 pm.

Midwest Fire Equipment & Repair Company
901 Commerce Road
PO Box 524
Luverne, MN 56156

Toll Free: 1.800.344.2059 Fax 1.507.283.9142 Info@MidwestFire.com

MidwestFire.com • 1.800.344.2059

info@MidwestFire.com • 901 Commerce Road • P.O. Box 524 • Luverne, MN 56156